

# O'D Team

616.228.6200

**WEEKEND COVERAGE**  
10am-2pm Saturday & Sunday



**Brendan O'Driscoll**

Loan Officer / Co-Founder

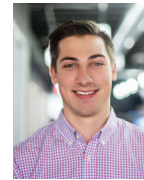
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## LICENSED PRE-APPROVAL SPECIALISTS



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## LOAN COORDINATORS



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The O'D Team

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Brendan O'Driscoll NMLS 132530 | Treadstone Funding propelled by Neighborhood Loans NMLS 222982

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Grand Rapids, MI 49503

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RESIDENTIAL MORTGAGE LENDER

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## LICENSED PRE-APPROVAL SPECIALISTS

Licensed Pre-Approval Specialists are the difference makers! They are the customers' first point of contact in the loan process, and their number one goal is to create a customer service experience that fosters trust from the start with both the borrower and the Realtor. Their customer service is only matched by their extensive knowledge of all the current loan programs.

Licensed Pre-Approval Specialists field all of the initial calls from clients for pre-approvals. They collect and process the loan applications up to underwriting, including gathering all the initial paperwork and arranging a loan consultation meeting with Brendan O'Driscoll or one of their team.

**Preferred Form of Communication:** Phone calls are the best way to reach any of our super extroverted Licensed Pre-Approval Specialists.

## LOAN COORDINATORS

Loan Coordinators are the true magic makers, their job is to cross every T and dot every I with accuracy and speed. The Loan Coordinators take over once the purchase agreement or refinance is executed. They work as your daily contact for any questions regarding the loan while it is in underwriting. The Loan Coordinators will also be in charge of coordinating with the title company the place and time of the closing.

**Preferred Form of Communication:** Email is almost always the fastest way to communicate with our super focused Loan Coordinator.

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Weekend Coverage was developed so that we could provide our clients and real estate partners with unparalleled customer service and an advantage in the market. This service is used to obtain pre-approvals when time is of the essence!

### EXAMPLE WEEKEND COVERAGE SCENARIOS:

- Buyers are pre-approved by a big bank and want a local Treadstone pre-approval letter
- Highly motivated buyers who are not pre-approved yet and want to make an offer over the weekend
- Buyers in from out of town and are not yet pre-approved or would prefer a local lender's pre-approval
- Clients making an offer over the weekend

### NOT WEEKEND COVERAGE SCENARIOS:

- Buyers working on long term credit game plan
- Complex income buyers (multiple business & homes owned)
- Updates on files in process

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